ISO CERTIFICATION

What is ISO certification?

ISO (International Organization for Standardization) is an independent non-governmental organization that develops voluntary standards covering a variety of topics.

Based in Geneva, Switzerland, ISO's international standards provide world-class specifications to ensure quality, safety and efficiency. Covering almost every industry, ISO has published over 19,500 standards to help companies signal their responsibility to potential customers.

It is important to note that ISO certification does not cover the products themselves. Rather, ISO standards apply only to the management systems used within a certified production facility.

Does Domtar have ISO certification?

Yes, several Domtar facilities have ISO 9001 and/or 14001 certification, with the certificates available online at www.domtar.com.

Learn more about our ISO certifications:

ISO 9001

ISO 9001 is a quality management system focused on continual improvement that helps ensure customers receive consistent, good quality products and services.

This standard is based on a number of quality management principles including a strong customer focus, the motivation of top management, the process approach and continual improvement.

ISO 14001

ISO 14001 is an environmental management system that provides assurance that a facility's environmental impact is being managed appropriately.

This standard sets out the criteria for an environmental management system. It does not state requirements for environmental performance, but instead maps out a framework that a company or organization can follow to set up effective environmental management within its operations.

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