

# BIOCHOICE™ LIGNIN

## FAQ'S



### How do I get a sample of BioChoice Lignin?

All requests are reviewed by our Director of Business Development. A Material Transfer Agreement is typically required.

### Is there a spec sheet for BioChoice Lignin?

We provide general characteristics, with characterization data available upon request. BioChoice Lignin is typically 65% solids and has low ash (1.0%).

### Is BioChoice Lignin available at solids > 65 %?

That depends. There are several options available. Please contact us to discuss.

### May I see your laboratory test data?

Typically, we are glad to share data. We can't, however, share any confidential information from our customers or collaborators.

### How is BioChoice Lignin packaged?

We currently package BioChoice in "super sacks". Customers may request bag sizes, but typically our "super sacks" hold approximately 1800 pounds each.

### Is BioChoice Lignin water soluble?

No, not without further modifications.

### Can I buy lignin in solution?

It is possible, but special processing is required. A Domtar Technical Specialist will gladly discuss this with you.

### Will you export?

Yes.

### Do you have an MSDS (Material Safety Data Sheet)?

Yes. Our Customer Service Representatives will gladly provide you with an MSDS.

### How much BioChoice Lignin do you produce?

The capacity of our Plymouth, NC operation is approximately 75 tons per day.

### Will you ship less than truckload quantities?

Yes.

### Is your lignin the same as the lignosulfonate I'm currently using?

No. BioChoice lignin is a kraft lignin. Kraft refers to the pulping process used at the mill. Lignosulfonates come from a different type of process. One of the big differences between a kraft lignin and lignosulfonates is that kraft lignin is not water soluble.

### What tree species does your lignin come from?

All of the lignin we produce comes from a single species, southern pine.

### What does the USDA Certified Biobased Product Label mean?

The USDA Certified Biobased Product Label verifies that the product's amount of renewable biobased ingredients meets or exceeds levels set by USDA. Biobased products are finished or intermediate materials composed in whole or in significant part of agricultural, forestry, or marine ingredients.



For more information, call (877) 877-4682  
or visit [Domtar.com/biochoice](http://Domtar.com/biochoice)

